

ITACS

Import Trade Auxiliary Communications System Overview and Walkthrough of Functionality

January 2015
Food and Drug Administration
Division of Compliance Systems
Import Compliance Systems Branch

Checking Entry Status

- Enter a valid Customs and Border Patrol (CBP) entry number. (Specific line numbers may be entered but are optional.)
- Enter the CAPTCHA letters—letters which are distorted so humans can read them but which are difficult for computers to read.
- Click “Submit”

Checking Entry/Line Statuses



Import Trade Auxiliary Communications System

Welcome to Import Trade Auxiliary Communications System

ITACS allows the Import Trade Community to:

1) Check status of Entries 2) Input Line Availability 3) Submit Requested Documents



To get started, at a minimum please enter an Entry Number. If you would like to narrow your entry search, please provide a Line Number. The security letters are required for entry, when provided by the system.

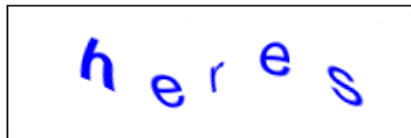
*
are required fields

Entry Number: *

(Example: xxx-xxxxxxx-x)

CBP Line Number:

FDA Line Number:



Hear a set of letters



Get a new set of letters

Please enter the letters provided: *




Status: Lines Still Under Review


“No public status available”

Status and Actions

Results

Entry Number: -9925593-0

Entry Level Status:

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	 -9925593-0/1-	FRESH GINGER	25JFC24	Total: 1872 Carton (1872 Carton, 13 Kilograms)	China	No public status available		

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

Actions




If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date


 TAKE ACTION

 FINISHED

Status: CBP Conveyance Arrival Notification Not Received For Truck and Air Shipments

“FDA entry status information is not available pending receipt of Conveyance Arrival Notification”

Status and Actions

 FDA entry status information is not available pending receipt of Conveyance Arrival Notification

Results


Entry Number:

Entry Level Status: FDA entry status information is not available pending receipt of Conveyance Arrival Notification from CBP

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status
<input type="checkbox"/>	0121027-4/1-1	ALL GOLD TOMATO	24KET50	Total: 5 Carton (5 Carton, 12 Can, Cylindrical, 410 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/2-1	APPLETISER	21SET01	Total: 1 Carton (1 Carton, 24 Can, Cylindrical, 330 Milliliters)	South Africa	
<input type="checkbox"/>	0121027-4/3-1	BAKERS BETTASNACK	03HGT07	Total: 4 Carton (4 Carton, 12 Package, 200 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/4-1	BAKERS BLUE LABEL MARIE	03HGT07	Total: 20 Carton (20 Carton, 12 Package, 200 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/5-1	BAKERS CHOC KITS ORIGINAL	03HGT07	Total: 18 Carton (18 Carton, 12 Package, 200 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/6-1	BAKERS EET SUM MOR	03HGT07	Total: 3 Carton (3 Carton, 12 Package, 200 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/7-1	BAKERS JOLLY JAMMERS BOX	03HGT07	Total: 3 Box (3 Box, 12 Package, 200 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/8-1	BAKERS NUTTIKRUST	03HGT07	Total: 1 Carton (1 Carton, 12 Package, 200 Grams)	South Africa	
<input type="checkbox"/>	0121027-4/9-1	BAKERS RED LABEL CREAMS	03HGT07	Total: 10 Carton (10 Carton, 12 Package, 200 Grams)	South Africa	

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Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

Status: Mixed for Multi-line Entry

Status and Actions

Results

Entry Number: 0151331-5 Entry Level Status: Hold Pending Further Written Notice from FDA

<input type="checkbox"/>	0151331-	CUMIN POWDER	28BGH16	Total: 176 Kilograms (176 Kilograms)	India	Released	06/10/2010
<input type="checkbox"/>	0151331-	CORIANDER PROCESSED/DHANADAL	28BGH15	Total: 52 Kilograms (52 Kilograms)	India	Released	06/10/2010
<input type="checkbox"/>	0151331-	CORIANDER PROCESSED/DHANADAL	28BGH15	Total: 32 Kilograms (32 Kilograms)	India	Released	06/10/2010
<input type="checkbox"/>	0151331-	EX HOT CHILLI POWDER	28BGH08	Total: 215 Kilograms (215 Kilograms)	India	Submission Under Technical Review	11/09/2012
<input type="checkbox"/>	0151331-	EX HOT CHILLI POWDER	28BGH08	Total: 259 Kilograms (259 Kilograms)	India	Refused Inform FDA Before Export	11/09/2012
<input type="checkbox"/>	0151331-	EX HOT CHILLI POWDER	28BGH08	Total: 134 Kilograms (134 Kilograms)	India	Refused Inform FDA Before Export	11/09/2012
<input type="checkbox"/>	0151331-	EX HOT CHILLI POWDER	28BGH08	Total: 96 Kilograms (96 Kilograms)	India	Refused Inform FDA Before Export	11/09/2012

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Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Status: Documents Required

“Documents Required”

Status and Actions

Results

Entry Number: 7894922-2 Entry Level Status: Documents Required

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	7894922-2/2-1	COQ10(UBIDECARENONE) DIETARY SUPPLEMENT USE	54YBR08	Total: 300 Kilograms (300 Kilograms)	Japan	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	12/23/2012	
<input type="checkbox"/>	7894922-2/2-1	L-CITRULLINE -DIETARY SUPPLEMENT USE	54CBR99	Total: 750 Kilograms (750 Kilograms)	Japan	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	12/23/2012	

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Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Status: Sample Collected by FDA

“FDA Sample Collected”

Status and Actions

Results

Entry Number: 6/3-1 0778142-6 Entry Level Status: Hold Designated Lines - Notify FDA of Location for FDA Examination

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	6/3-1 0778142-	TINNED BAMBOO SHOOT STRIP IN WATER	24TEE03	Total: 400 Carton (400 Carton, 1 Tin, 20 Kilograms)	Thailand	May Proceed Without FDA Examination	02/07/2013	
<input type="checkbox"/>	6/3-1 0778142-	SWEET CHILLI SAUCE FOR CHICKEN	37JGT03	Total: 200 Carton (200 Carton, 24 Bottle, Non-Protected,Cyl, 10 Ounces, fluid)	Thailand	May Proceed Without FDA Examination	04/02/2013	
<input type="checkbox"/>	6/3-1 0778142-	SWEET CHILLI SAUCE FOR SPRING ROLL	37JGT03	Total: 200 Carton (200 Carton, 24 Bottle, Non-Protected,Cyl, 10 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	6/3-1 0778142-	SWEET CHILLI SAUCE FOR CHICKEN	37JGT03	Total: 180 Carton (180 Carton, 12 Bottle, Non-Protected,Cyl, 25 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	6/3-1 0778142-	SWEET CHILLI SAUCE FOR SPRING ROLL	37JGT03	Total: 200 Carton (200 Carton, 12 Bottle, Non-Protected,Cyl, 24 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	6/3-1 0778142-	CANNED JACKFRUIT IN SYRUP-STRIP	21WET10	Total: 40 Carton (40 Carton, 24 Can, Cylindrical, 20 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	02/27/2012	

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Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED



Status: Pending Compliance Review

“Pending Review By FDA Compliance Staff”

Status and Actions

Results

Entry Number: -7894922-2 Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	 -7894922-2/1-	COQ10(UBIDECARENONE) DIETARY SUPPLEMENT USE	54YBR08	Total: 300 Kilograms (300 Kilograms)	Japan	Pending Review By FDA Compliance Staff	04/12/2013	
<input type="checkbox"/>	 -7894922-2/2-1	L-CITRULLINE -DIETARY SUPPLEMENT USE	54CBR99	Total: 750 Kilograms (750 Kilograms)	Japan	Pending Review By FDA Compliance Staff	04/12/2013	

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

▼ Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

 TAKE ACTION

 FINISHED

Status: Refused Line

“Refused Inform FDA Before Export”

Status and Actions

Results

Entry Number: 0007587-5 Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	 0007587-5/1-1	CHILI PEPPERS	28AGB08	Total: 1860 Bag (1860 Bag, 10 Kilograms)	China	Refused Inform FDA Before Export	11/09/2012	

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

▼ Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Checking Entry/Line Statuses

- Note: ITACS will only display statuses for “open” entries. If a final FDA admissibility decision has been made for all lines of an entry, the entry is “closed” in FDA’s import system and you will need to check your ABI Messaging or Notices of FDA Action for the status.

Submitting Documents

Submitting Documents

- Input an Entry Number
- Select the radio button next to:
 - “Submit Entry Level Documents” OR
 - “Submit Line Level Documents for the selected item(s)”

Note: If submitting line-level documents, select the checkbox next to the lines related to the document being submitted. Standard Entry Documentation (3461, invoice, bill of lading, packing lists) should be submitted at the Entry Level.

- Click “Take Action”

Submitting Entry Level Documents

Status and Actions

Results

Entry Number: 0778142-6 Entry Level Status: Hold Designated Lines - Notify FDA of Location for FDA Examination

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	0778142-6/3-1	TINNED BAMBOO SHOOT STRIP IN WATER	24TEE03	Total: 400 Carton (400 Carton, 1 Tin, 20 Kilograms)	Thailand	May Proceed Without FDA Examination	02/07/2013	
<input type="checkbox"/>	0778142-	SWEET CHILLI SAUCE FOR CHICKEN	37JGT03	Total: 200 Carton (200 Carton, 24 Bottle, Non-Protected,Cyl, 10 Ounces, fluid)	Thailand	May Proceed Without FDA Examination	04/02/2013	
<input type="checkbox"/>	0778142-	SWEET CHILLI SAUCE FOR SPRING ROLL	37JGT03	Total: 200 Carton (200 Carton, 24 Bottle, Non-Protected,Cyl, 10 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	0778142-	SWEET CHILLI SAUCE FOR CHICKEN	37JGT03	Total: 180 Carton (180 Carton, 12 Bottle, Non-Protected,Cyl, 25 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	0778142-	SWEET CHILLI SAUCE FOR SPRING ROLL	37JGT03	Total: 200 Carton (200 Carton, 12 Bottle, Non-Protected,Cyl, 24 Ounces, fluid)	Thailand	FDA Sample Collected	04/12/2013	
<input type="checkbox"/>	0778142-	CANNED JACKFRUIT IN SYRUP-STRIP	21WET10	Total: 40 Carton (40 Carton, 24 Can, Cylindrical, 20 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	02/27/2012	

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Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☒ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Submitting Documents (cont)

- Click the “Browse” button and locate the file you want to attach
- Click the “Attach” button
- Select the Document Type from the drop-down list
- Repeat as needed

Submitting Documents (cont)


- You may attach up to 5 files of 20 MB each, for a total of 100 MB per submission
- A document may be deleted from the list prior to submission if it has been attached in error
- Enter the required Submitter Information (marked with an asterisk)
- When done, click either “Submit and Finished” or “Submit and Return to Entry” button

Finding Documents to Submit

Document Submission

Entry/Doc-Line [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
1-0025747-1/1-	DENTAL CEMENT	76O-IV	Total: 2 Kilograms (2 Kilograms)	United Arab Emirates	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	Dec 12, 2012	
1-0025747-1/2-	FLORIDE FOAM	53ID-01	Total: 192 Number (192 Number)	United Arab Emirates	Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	Dec 12, 2012	

▼ Submit Document

 To associate a file to the selected lines, please press the Browse button to locate and identify a file from your local machine. Once you have identified the appropriate file, please press the Attach button. Up to 5 files can be identified for upload at a time. You can attach files up to a total size of 100 MB. Each file should be limited to 20mb.

Note: If Document Type "Entry Documentation" is selected that indicates the Customs Entry Form, Invoice, and Bill of Lading are being provided as one submission. If desired, the three documents referenced can be sent as separate submissions using the appropriate documents types.

Note: If this Entry includes multiple invoices, please submit the invoices at the appropriate line level.

Note: The Bill of Lading and Customs Entry Form should be submitted at the Entry Level. An Invoice can be submitted at the line level if there are multiple invoices covering different lines in the Entry. If the invoice covers all lines in the entry it should be sent as an entry level submission.

[List of File Types Accepted by FDA](#)

* are required fields

Browse...
Attach

Submitter Name: *

Submitter Email: *

Submitter Firm Name: *


Submitter Phone Number: * (xxx-xxx-xxxx)

Additional Information:

☐ Receive a confirmation of submission by email

Attaching Documents For Submission

▼ Submit Document

 To associate a file to the selected lines, please press the Browse button to locate and identify a file from your local machine. Once you have identified the appropriate file, please press the Attach button. Up to 5 files can be identified for upload at a time. You can attach files up to a total size of 100 MB. Each file should be limited to 20mb.


Note: If Document Type "Entry Documentation" is selected that indicates the Customs Entry Form, Invoice, and Bill of Lading are being provided as one submission. If desired, the three documents referenced can be sent as separate submissions using the appropriate documents types.

Note: If this Entry includes multiple invoices, please submit the invoices at the appropriate line level.

Note: The Bill of Lading and Customs Entry Form should be submitted at the Entry Level. An Invoice can be submitted at the line level if there are multiple invoices covering different lines in the Entry. If the invoice covers all lines in the entry it should be sent as an entry level submission.

[List of File Types Accepted by FDA](#)

* are required fields

 ITACS-test.pdf

Document Type List: Entry Documentation

Delete

Browse...

Attach

Submitter Name: *

Submitter Email: *

Submitter Firm Name: *

Submitter Phone Number: * (xxx-xxx-xxxx)

Additional Information:

Choose one

Receive a confirmation of submission by email

PREVIOUS

SUBMIT AND RETURN TO ENTRY

SUBMIT AND FINISHED

18

After Document Submission

- Immediately after submitting the documents, a message will be displayed at the top of the screen “If you selected to receive email notification you will receive an email upon completion of the virus scan and successful upload. If you have not opted to receive email notification please check back later to review the status of your submission”

After Document Submission

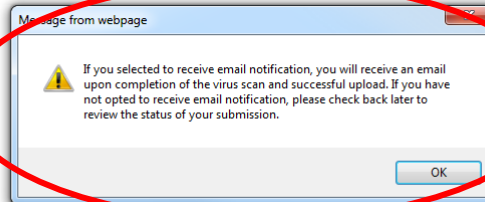
Status and Actions

If you selected to receive email notification, you will receive an email upon completion of the virus scan and successful upload. If you have not opted to receive email notification, please check back later to review the status of your submission.

Results

Entry Number: 0249855-4 Entry Level Status:

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	0249855-4/1-1	SECURFIT HIP STEM / RETURN FOR PRODUCT INVESTIGATION	87M-EH	Total: 1 Number (1 Number)	United States	No public status available		



[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

After Document Submission

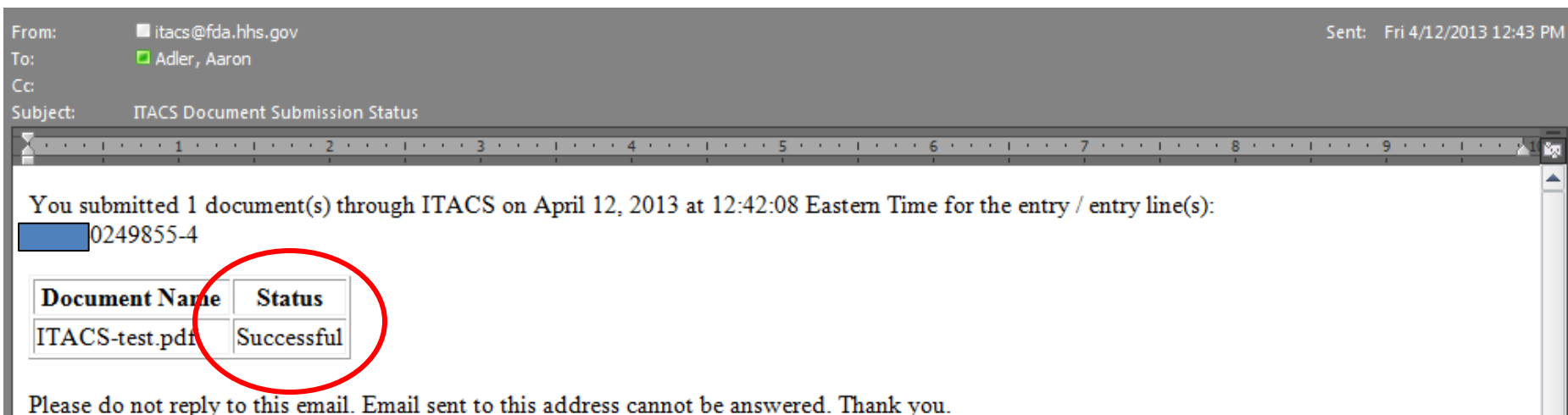
- With the implementation of virus scanning, document uploads may take up to five minutes to complete.
- Users may select the checkbox “Receive a confirmation of submission by email”. This email will notify the user whether the document(s) passed or failed the virus scan.
- If the virus scan is successful, the ITACS status will update to “Document Submitted”

After Document Submission

- If the virus scan and upload are successful, the ITACS status will update to “Document Submitted”
- Note: Users will no longer receive the message “The documents have been submitted successfully” at the time of submission.

Successful Document Submission

Example Email



Successful Document Submission

“Document Submitted” Status

Status and Actions

Results

Entry Number: [REDACTED] 0249855-4 Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	[REDACTED] 0249855-4/1-1	SECURFIT HIP STEM / RETURN FOR PRODUCT INVESTIGATION	87M--EH	Total: 1 Number (1 Number)	United States	Document Submitted	04/12/2013	Document Submitted

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Document Review by FDA

- When documents have been successfully submitted, FDA's Entry Review staff will see an icon which indicates documents are available for review and they can access and review those documents on-line.

Submitting Availability

Submitting Availability Information for FDA Examination

- Input an entry number
- Click the checkbox next to the line(s) for which you wish to submit availability
- Select the radio button next to “Input Line Availability for the selected item(s)”
- Click on the “Take Action” button

Submitting Availability Information (All lines or Selected lines)

Status and Actions

Results

Entry Number: 0249855-4 Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	0249855-4/1-1	SECURFIT HIP STEM / RETURN FOR PRODUCT INVESTIGATION	87M-EH	Total: 1 Number (1 Number)	United States	Document Submitted	04/12/2013	Document Submitted

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☒ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Submitting Availability – Three Options

1. Goods for the selected lines are available at the address filed for the consignee—meaning the person or company slated to receive the shipment.
2. Goods for the selected lines are available at the consignee address as filed with extra information as provided below.
3. Goods are at another location. You should provide details about the location.

Note: If there is any question about the validity of the consignee firm information as stored in FDA's Import system, do not use option 1 or option 2.

Required and Optional Information

- For all options, submitter information is required
- Required information is marked with an asterisk
- Information required varies depending on the option chosen
- Do not submit availability location in advance of the product being available for examination by FDA

Submitting Availability – Option 1

- Only Submitter information is required
- The consignee as filed in the entry will be indicated as the location of goods
- No additional information may be entered

Submitting Availability – Option 2

- Submitter information is required
- The consignee as filed in the entry will be indicated as the location of goods
- Contact Name, Contact Phone Number, Warehouse/Pier Lot Number, Hours of Operation and Additional Information may all be entered optionally


Submitting Availability – Option 3

- Submitter information is required
- Facility Name, Contact Name, Contact Phone Number, Street Address, City, State and Zip Code are required
- Warehouse/Pier Lot Number, Hours of Operation and Additional Information may all be entered optionally

Provide a Location of Goods (Not at Consignee)

“Provide an updated location for the selected lines”

Availability Information



To indicate Line Availability, please start by selecting the Line Availability option in the Goods location section that best describes the type of Line Availability information you are attempting to provide. Next enter the Submitter information in the appropriate fields. Lastly, please enter in the necessary information for the Facility Information section and then press the Submit button.

* are required fields

Goods Location

☐ Goods for the selected lines are available at the Consignee address as filed

☐ Goods for the selected lines are available at the Consignee address as filed with extra information as provided below

☒ Provide an updated location for the selected lines

Submitter Information

Submitter Name: * Submitter Phone Number: * (xxx-xxx-xxxx)

Submitter Firm Name * Submitter Email: *

Facility Information

Facility Name: * Contact Phone Number: * (xxx-xxx-xxxx)

Contact Name: * Warehouse/Pier Lot Number:

Street Address: * Hours Of Operation:

City: * State / Territory: * Zip Code *

Additional Information:

Submitting Availability

- After filling out all required information and clicking “Submit”, the Confirm Input Line Availability screen is presented.
- Verify all information is correct then click either “Submit and Return to Entry” or “Submit and Finished”.

Verify Availability Information Before Submitting

Confirm Input Line Availability

Entry/Doc-Line [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
0127265-1	GOURAMY FISH SAUCE	16YCP09	Total: 50 Carton (50 Carton, 24 Bottle, Non-Protected, Cyl, 16 Ounces, weight (avdp))	Thailand	Notify FDA of Location for FDA Examination	Mar 13, 2013	
0127265-3/17-1	CRISPY COOKY	03HGT99	Total: 50 Carton (50 Carton, 24 Bag, 7 Ounces, weight (avdp))	Thailand	Document Submitted	Jan 16, 2013	Document Submitted

▼ Availability Information



Please review the information below.

If the information provided is correct and you would like to submit the information and query another entry or exit the system, press the Submit and Finished button.

If the information displayed is correct and you would like to submit it and perform another action for this entry, press the Submit and Return to Entry button.

If the information displayed is incorrect and you would like to change it, press the Previous button to return to the previous screen and edit your Line Availability.

Goods Location

Provide an updated location for the selected lines

Submitter Information

Submitter Name: * Submitter Phone Number: * (xxx-xxx-xxxx)
Submitter Firm Name: * Submitter Email: *

Facility Information

Facility Name: * Contact Phone Number: * (xxx-xxx-xxxx)
Contact Name: * Warehouse/Pier Lot Number:
Street Address: * Hours Of Operation:
City: * State / Territory: * Zip Code: *
Additional Information:

Choose one

Line(s) Not Eligible for Availability Submission

- Availability Information may now only be submitted for entries where at least one line has been designated for exam by FDA.
- If no lines have been designated, the message “Selected lines are not eligible for submission of availability at this time” will be displayed.

Line(s) Not Eligible for Availability Submission

Status and Actions

Results

Entry Numbers: [REDACTED] 0249855-4 Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	[REDACTED] 0249855-4/1-1	SECURFIT HIP STEM / RETURN FOR PRODUCT INVESTIGATION	87M--EH	Total: 1 Number (1 Number)	United States	Document Submitted	04/12/2013	Document Submitted

Selected lines are not eligible for submission of availability at this time.

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☒ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Laboratory Timeframes for Sampled Lines

- When a sample has been collected and the analysis is in progress, an estimated completion date may now be viewed.
- Select a line using the checkbox, then select “View Expected Lab Completion Date” and click “Take Action”

Laboratory Timeframes for Sampled Lines

Status and Actions

Results

Entry Number: Entry Level Status: Document Submitted

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	<input type="text" value="9870332-1/1-1"/>	PROPOLIS	36CYD99	Total: 1000 Kilograms (1000 Kilograms)	China	FDA Examination Pending	04/03/2013	Line Availability Received

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☒ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Example of Expected Lab Work Completion Date

Status and Actions

Results

Entry Number: Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status	Expected Lab Work Completion
<input checked="" type="checkbox"/>	<input type="text" value="0115883-1"/>	34 CARTONS FROZEN MAHI-MAHI SKINLESS FLETCH 12-16 OZ	16AGT51	Total: 34 Case (34 Case, 50 Pounds (avdp))	Taiwan	FDA Lab Analysis in Process	03/29/2013		Apr 16, 2013
<input type="checkbox"/>	<input type="text" value="0115883-2"/>	716 CARTONS FROZEN MAHI-MAHI SKIN LESS FLETCH 1-3#	16AGT51	Total: 716 Case (716 Case, 50 Pounds (avdp))	Taiwan	May Proceed Without FDA Examination	03/29/2013		
<input type="checkbox"/>	<input type="text" value="0115883-1/1-3"/>	130 CARTONS FROZEN MAHI MAHI SKINLESS FLETCH 3-UP#	16AGT51	Total: 130 Case (130 Case, 50 Pounds (avdp))	Taiwan	May Proceed Without FDA Examination	03/29/2013		

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

Actions



If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- ☐ Input Line Availability for the selected item(s)
- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☒ View Expected Lab Completion Date

TAKE ACTION

FINISHED

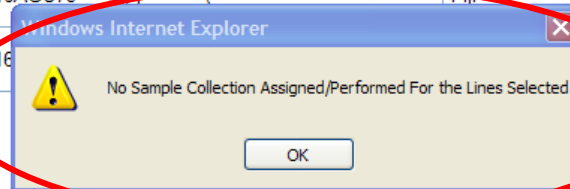
No Sample Collected

Status and Actions

Results

Entry Number: 0017299-7 Entry Level Status:

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input checked="" type="checkbox"/>	0017299-7/1-1	FRESH ALBACORE TUNA	16AGC45	Total: 280 Kilograms (280 Kilograms)	Fiji	Notify FDA of Location for FDA Examination	03/20/2013	
<input type="checkbox"/>	0017299-7/2-1	FRESH BIG EYES TUNA	16AGC45	Total: 145 Kilograms (145 Kilograms)	Fiji	No public status available		
<input type="checkbox"/>	0017299-7/3-1	FRESH ONO	16AGC73	Total: 139 Kilograms (139 Kilograms)	Fiji	No public status available		
<input type="checkbox"/>	0017299-7/4-1	FRESH YELLOWFIN TUNA	16AGC73	Total: 145 Kilograms (145 Kilograms)	Fiji	No public status available		



[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

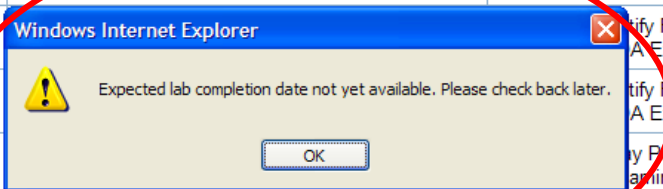
Sample Collected, But Lab Completion Date Not Yet Available

Status and Actions

Results

Entry Number: 0127265-3 Entry Level Status: Documents Required

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	0127265-1	RICE STICK	04YGT04	Total: 91 Carton (91 Carton, 30 Bag, 14 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	12/11/2012	
<input type="checkbox"/>	0127265-1	FISH SAUCE	16YCP09	Total: 300 Carton (300 Carton, 12 Bottle, Non-Protected, Cyl, 24 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	10/01/2010	
<input type="checkbox"/>	0127265-1	FISH SAUCE	16YCP09	Total: 20 Carton (20 Carton, 12 Bottle, Non-Protected, Cyl, 23 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	10/01/2010	
<input type="checkbox"/>	0127265-1	MUD FISH CAUCE	16YCP09			Verify FDA of Location for A Examination	03/13/2013	
<input checked="" type="checkbox"/>	0127265-1	GOURAMY FISH SAUCE	16YCP09			Verify FDA of Location for A Examination	03/13/2013	
<input type="checkbox"/>	0127265-3/6-1	FEATHER BACK FISH SAUCE	16YCP09			May Proceed Without FDA Examination	10/01/2010	



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▼ Actions

Helpful Links

- A section at the bottom of every page provides links to helpful information.

▼ Helpful Links

[Access FDA Product Code Query](#)
[FDA Import Office Locations and Contact Information](#)
[Import Refusals](#)

[Import Program Page](#)
[Import Alerts](#)

Captcha



Import Trade Auxiliary Communications System

Welcome to Import Trade Auxiliary Communications System

ITACS allows the Import Trade Community to:

1) Check status of Entries 2) Input Line Availability 3) Submit Requested Documents



To get started, at a minimum please enter an Entry Number. If you would like to narrow your entry search, please provide a Line Number. The security letters are required for entry, when provided by the system.

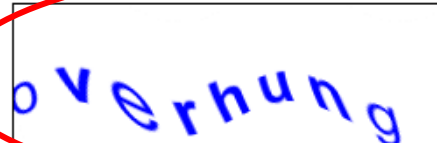
* are required fields

Entry Number: *

CBP Line Number:

FDA Line Number:

(Example: xxx-xxxxxxx-x)



Hear a set of letters



Get a new set of letters

Please enter the letters provided: *

SUBMIT

RESET

Printer Friendly Results

- Status results may be exported to a PDF file for printing or record keeping.
- Click on the “Export as PDF for print” link

Printer-Friendly Results

Status and Actions

Results

Entry Number: Entry Level Status:

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
<input type="checkbox"/>	<input type="text" value="9925593-0/1-1"/>	FRESH GINGER	25JFC24	Total: 1872 Carton (1872 Carton, 13 Kilograms)	China	No public status available		

[Export as PDF for Print](#) [Select All Lines](#) [Clear Selected](#)

▼ Actions



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- ☐ Submit Entry Level Documents
- ☐ Submit Line Level Documents for the selected item(s)
- ☐ View Expected Lab Completion Date

TAKE ACTION

FINISHED

Printer Friendly Results Example PDF

FDA Status for Entry # [REDACTED]-9925593-0

Wed Apr 17, 2013 07:27:20 AM EDT

Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status
[REDACTED]-9925593-0/1-1	FRESH GINGER	28BYY08	Total: 1872 Carton (1872 Carton, 13 Kilograms)	China	Notify FDA of Location for FDA Examination	04/16/2013	

ITACS Link

<https://itacs.fda.gov>

FDA Contacts

- Do NOT contact the Districts directly about ITACS
- To report problems or ask questions, please send emails to itacssupport@fda.hhs.gov